

Activities of MSMEs Carried out from 2017 to 2019 May, 2019

National Agency for Food and Drug Administration and Control (NAFDAC) identified the challenges that Micro, Small and Medium Enterprises (MSMEs) go through in the registration of their products. The Agency has instituted several activities to handle their peculiar difficulties. The aim is to remove critical bottlenecks and bureaucratic red tapes that hinder the smooth registration and regulatory activities of MSMEs.

The following are processes and procedures put in place to ease the MSMEs registration processes and services:

- The Agency reviewed the Guidelines for the registration of products in line with the transparency policy of the Federal Government. It further streamlined its requirements for some types of food products and cosmetics.
- NAFDAC granted MSMEs with five (5) staff or below, a 50% discount on tariffs for product registration.
- To help MSMEs track registration status at different stages of product registration (documentation, inspection, sampling, laboratory result and approvals), the Agency sends out text messages, emails, makes phone calls to applicants.
- Product samples of MSMEs benefit expedited laboratory analysis.
- Clients are advised to commence the renewal of products three (3) months before the expiration of their licenses.
- The Agency allows shared facility for production by companies with similar products, but limited resources.
- Directors now head Zonal Offices for ease of product registration, especially for MSMEs.
- The Agency does not encourage companies to engaged Consultants for products' certification. Companies are instructed to visit NAFDAC offices directly or register via the electronic platform (napams .org) for registration of products.

- The Agency issues chemical permits within three weeks of application submission.
- Timeline for the registration of drug is 120 (One hundred and twenty) working days and other products is 90 (Ninety) working days.
- NAFDAC encourages customers to send complaints/enquiries/reports through letter or text message/email and expect a response within 24 hours or 10 days of receipt depending on the type of issue. Below are the detailed routes:
 - Email addresses for complaint/enquiry/report;
 - ✓ info@nafdac.gov.ng
 - ✓ reforms@nafdac.gov.ng
 - Phone line contacts for Customer services are available only between 8.00am to 4.00pm. They are; 08133630600, 09097630506 and 09097630507.
 - NAFDAC social media handles:
 - ✓ Twitter: @NafdacAgency
 - ✓ Instagram: nafdac_ng
 - ✓ Facebook: Nafdac Nigeria.
- NAFDAC decentralised some product registration to the zones to make their approvals more effective and the goals of MSMEs more realisable.
- **The categories of products that MSMEs can register** are as follows:-
 1. Bread and bread products.
 2. Dry finger foods (chin-chin, popcorn, plantain and potato chips).
 3. Locally grown packaged rice and other farm produce.
 4. Seasoning and spices.
 5. Palm oil.
 6. Honey.
 7. Dried Fish and fish products.

8. Dried Meat and meat products.
9. Liquid soaps (Hand wash, Car wash & Dish wash).
10. Petroleum jelly.

For more information on MSMEs services please, contact the SMEs Help Desk at our Lagos office or the nearest state office.

Micro, Small and Medium Enterprises (MSMEs) Clinics/One-Stop-Shop for MSMEs/Shared Facility.

The MSMEs Clinics programme is one of the activities of Federal Government’s Ease of Doing Business aimed at removing bottlenecks in the business environment. The programme is anchored by the Office of the Vice President in partnership with Federal Ministry of Industry, Trade and Investment (FMITI) and other Federal Government Ministries, Departments and Agencies (MDAs) considered to be critical and vital to the operations of MSMEs.

NAFDAC plays a major role in the MSMEs Clinics programme which has been conducted in twenty-two states and Federal Capital Territory. The Agency also participates in the launch of One-stop shop for MSMEs and shared facilities, both of which started in furtherance of the MSMEs Clinics. The one-stop shop for MSMEs houses representatives of all partner MDAs in one office area for easy access by companies while the shared facility is for production of similar products by companies with limited funds. Below is a summary of activities;

A. MSMEs Clinics					
S/N	STATE	DATE	VENUE	No. of NAFDAC Staff that attended (see appendix 3)	No. of Participants of NAFDAC regulated products that made Enquiries/ Complaints
1.	Abia	26 th – 27 th January 2017	Aba Sports Club, Aba	28	31
2.	Kwara	23 rd – 24 th February, 2017	Kwara State Banquet Hall, Ilorin	28	36

3.	Sokoto	8 th – 9 th March, 2017	Giginya Corel Hotel, Sokoto,	25	55
4.	Plateau	3 rd – 4 th May, 2017	The Polo Ground, Jos,	29	92
5.	Katsina	10 th – 11 th May, 2017	The State Secretariat Complex, Katsina	23	69
6.	Cross River	31 st May – 1 st June, 2017	The International Conference Centre, Calabar	17	57
7.	Ogun	12 th – 13 th July, 2017	The June 12 Cultural Center, Kuto, Abeokuta	26	70
8.	Akwa-Ibom	22 nd – 23 rd September, 2017	Ibom Hall, Uyo	14	54
9.	FCT	19 th – 20 th July, 2017	Eagle Square, Abuja	21	367
10.	Ebonyi	8 th December, 2017	The International Conference Centre (ICC) Abakaliki	9	21
11.	Osun	30 th November, 2017	The Freedom Park Osogbo.	9	13
12.	Kogi	12 th - 13 th February, 2018		14	31
13.	Anambra	11 th – 12 th April, 2018	All Saints Cathedral Compound, Awka Road, Onitsha,	12	57
14.	Ondo	2 nd – 3 rd May, 2018	The International Culture and Event Centre (DOME), Igbatoro road, Akure	14	63
15.	Kano	23 rd - 24 th May,		14	29

		2018			
16.	Edo	13 th – 14 th June 2018	Ihogbe Secondary School, opposite Institute of Continuing Education, Benin City	10	61
17.	Oyo	25 th – 26 th June, 2018	University of Ibadan Conference centre, Ibadan	10	81
18.	Lagos	6 th – 7 th August, 2018	Teslim Balogun Stadium, Surulere Lagos	14	93
19.	Enugu	2 nd October, 2018	Okpara Square, Independence Layout, Enugu	8	24
20.	Kaduna	4 th October, 2018	Murtala Mohammed Square, Kaduna	9	79
21.	Bauchi	22 nd – 23 rd October, 2018	Multipurpose Hall, Wunti, Bauchi	9	48
22.	Niger	12 th January, 2019	Justice Legbo Kutigi Hall, Minna	14	62
23.	Ekiti	21 st January, 2019	Ekiti Parapo Pavillion, Ado-Ekiti	9	32

B. One-stop shop for MSMEs			
S/N	STATE	DATE	VENUE
1	Plateau	24 th August, 2017	Nigerian Film Cooperation and Langfield

			Event Centre Bukuru, JosJos
2	Abia	20 th October, 2017	Abia State Investment House, Umuahia
3	Kwara	21 st November, 2017	Kwara State Ministry of Commerce
4	Osun	30 th November, 2017	The State Ministry of Commerce and Industry.
5	Cross River	23 rd January, 2018	Professor Eyo Ita House, Calabar
6	FCT	6 th September, 2018	Abuja Enterprise Agency Entrepreneurial Complex, Jaji Abuja
7	Bauchi	23 rd October, 2018	Investment House, Bank Road, Wunti, Bauchi
C. Shared Facility			
S/N	State/Products to be manufactured	Date	Venue
1.	Oyo for production of shea butter (cosmetics)	Saturday, 22 December, 2018	Scout Camp Market, Challenge, Ibadan
2.	Bauchi for Vit. A fortified groundnut oil and bar and liquid soap	Saturday, 11 May, 2019	Martin Luther Agwai Crescent, Jos Road, Bauchi.

Other activities include;

- One Year MSMEs Clinics Score Card meeting with the Vice-President was held 19th December, 2017 during which NAFDAC received an award from the Federal Government for best supporting partner.
- The maiden edition of the National MSMEs Awards was held 2nd August, 2018 where outstanding MSMEs were rewarded by the Federal Government.

